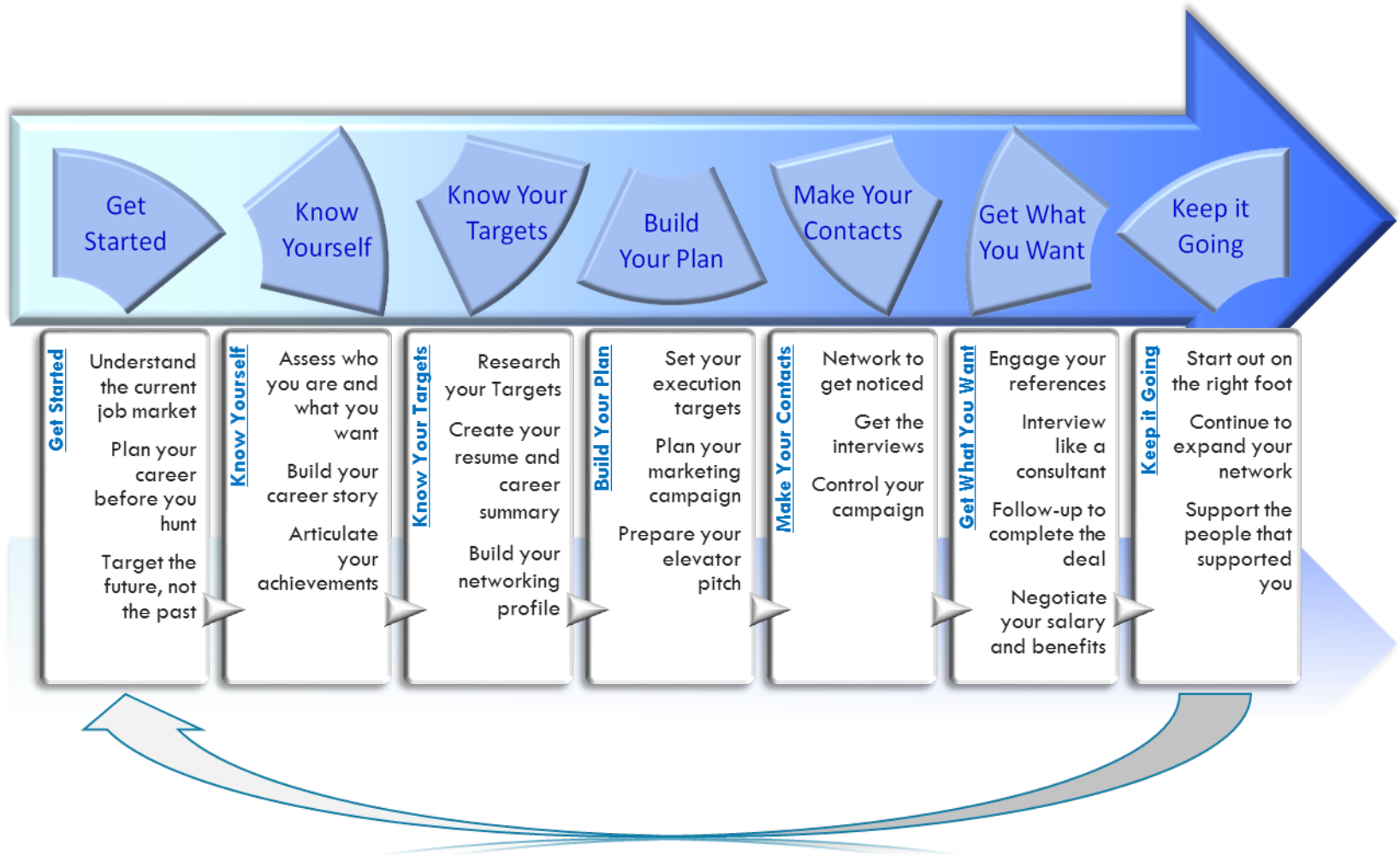


GALLERIA DIAMOND JOB SEARCH PROCESS

Job Search Metrics and Targets (Practice 4.1)

JOB SEARCH PROCESS OVERVIEW

GALLERIA DIAMOND
Job Search Work Team



WHY ARE METRICS NEEDED? THEY TELL YOU...

- where you have been
- if you're making progress
- if something is wrong
- if you've gotten to your target

WHAT ARE THE BENEFITS OF GOOD METRICS? THEY ...

- drive your performance
- provide focus on what you need to do
- help you make decisions
- make you feel good when you make targets

SAMPLE JOB SEARCH PERFORMANCE METRICS

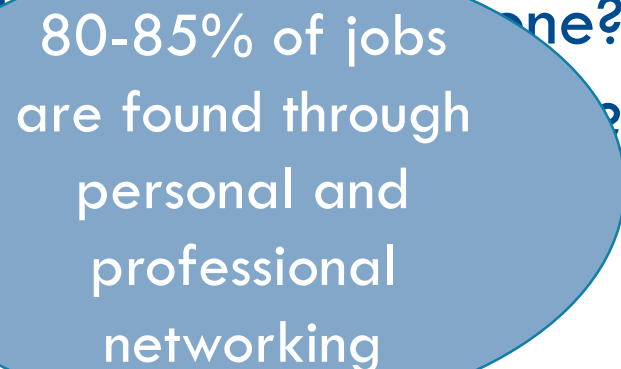
- Interviews
- Job offers
- Time spent in search
- Networking contacts
- Network Meetings
- One-on-one Networking
- Telephone Networking
- Letter/e-Mail Contacts
- Requests for Follow-up
- Recruiter contacts
- Job board reviews
- Job applications made
- Resume Updates
- LinkedIn Profile Updates

HOW DO MOST PEOPLE FIND A NEW JOB?

- By working with a recruiter?
- By monitoring job boards and applying on line?
- Through someone they met by networking?
- By asking Mom (or another relative) for one?
- By drinking coffee in front of their computer?

HOW DO MOST PEOPLE FIND A NEW JOB?

- By working with a recruiter?
- By monitoring job boards and applying on line?
- Through someone they met by networking?
- By asking Mom (or Dad) for help?
- By drinking coffee in a cafe?



80-85% of jobs
are found through
personal and
professional
networking

PROPOSED JOB SEARCH METRICS (BY IMPORTANCE)

- Interviews, job offers and acceptances
- Requests for follow-up
- Discrete networking contacts (broken down by contact quality)
- One-on-one networking meetings
- Networking events
- Telephone and e-mail messages
- Recruiter contacts
- Applications made
- Hours spent in search activities

NETWORKING CONTACT QUALITY LEVEL

- Level 1 - Anyone with knowledge or influence
- Level 2 - Someone at a target company
- Level 3 - A target company insider at your level
- Level 4 - Initial contact with a target company decision maker
- Level 5 - Follow-up with a target company decision maker

- Recruiter Contacts (Level 0 or 1?)

HOW MANY NETWORKING CONTACTS DO I NEED?

	2013-14 Job Ministry Data	2010 Published Data
Contacts to reach a hiring manager (A)	15	15
Hiring manager contacts to get an interview (B)	2 - 4	3 - 4
Interviews to get a job offer (C)	4 - 9	6 - 9
Contacts to get a job offer (A x B x C)	225 (150 - 450)	375 (300 - 450)

The information in this table is based on research by job search author Jerry Fusco (2010) and recent results of one highly successful Between Jobs Ministry work team (2013-14).

The number of contacts that you need to make to get one job offer will be different than these targets.

HOW LONG IS IT TAKING OTHER PEOPLE TO LAND?

	2012 Average Search Length	2013 Average Search Length	2014 Average Search Length
Overall Team	9 months (28)	4 months (35)	3 months (19)
- Individual Contributors	3 months (2)	2 months (14)	3 months (11)
- Middle Managers	6 months (7)	5 months (9)	3 months (5)
- Senior Managers	9 months (12)	6 months (8)	4 months (2)
- C Level Leaders	14 months (7)	9 months (4)	6 months (1)

The information in this table is based on results of one highly successful Between Jobs Ministry work team.

The number of contacts that you need to make to get one job offer will be different than these targets.

POSSIBLE TARGETS FOR EXPERIENCED PROFESSIONALS

	Proposed Search Time Target (Months)	Aggressive Landing Date Target (Months)	Estimated Contacts Needed	Proposed Contacts per week Target
Jerry Fusco's Research		6	375	15-20
Work Team Average	4	3	225	15-20
- Individual Contributors	2	2	150	15-20
- Middle Managers	5	3	250	15-20
- Senior Managers	6	4	350	15-20
- C Level Leaders	9	6	450	15-20

The number of contacts that you need to make to get one job offer will be different than these targets.

METRIC TARGETS VS DESIRED JOB OFFERS

GALLERIA DIAMOND
Job Search Work Team

Metric	1 Offer	2 Offers	3 Offers
Interviews	1-2 / month	3-4 / month	4-5 /month
Requests for follow up	2-3 / month	4-6 / month	6-8 /month
Discrete Contacts	20/week	40/week	60/week
- Level 1 (Knowledge or influent)	10/week	20/week	30/week
- Level 2 (In target company)	4/week	8/week	12/week
- Level 3 (Target company Peer)	3/week	6/week	9/week
- Level 4 (Target Decision Maker)	2/week	4/week	6/week
- Level 5 (Follow-up w/DM)	1/week	2/week	3/week
One-on-one networking meetings	As needed to achieve contact targets		
Networking events	As needed to achieve contact targets		
Telephone and e-mail messages left	As needed to achieve contact targets		
Recruiter contacts	As needed to achieve contact targets		
Applications made	As needed to achieve contact targets		
Hours spent on job search	> 35 / week	> 50 / week	> 60 / week

THE BOTTOM LINE ON METRICS

- Define your metrics based on value
- Set realistic on-going targets
- Set a plan weekly that exceeds targets
- Measure your performance
- Take corrective action if needed

QUESTIONS?

